

Thermorail: Single rail installation

This guide shows installation of two rails. Single or multiple rails can be installed together in any configuration and must be wired in parallel (see wire diagram). Some pre-wiring in the wall cavity or ceiling may be required. Connect the transformer to the mains power supply in accordance with current local building regulations at no further than two metres from the rails. Where the installation has more than three rails a separate transformer for each set of three is required. A switch or timer can be incorporated.

Step 1: Plan your installation

First, decide where you want to connect the electrical supply to and allocate the mains wall bracket to this side (Top or Bottom).

Step 2: Install two wall brackets

Measure and mark out bracket positions making sure they are level. Drill one pilot hole for each of the two wall brackets and a hole for mains supply on your chosen side. Insert suitable rawl plugs. Now fix the two wall brackets in place using a screwdriver and screws

Step 3: Electrical Connections

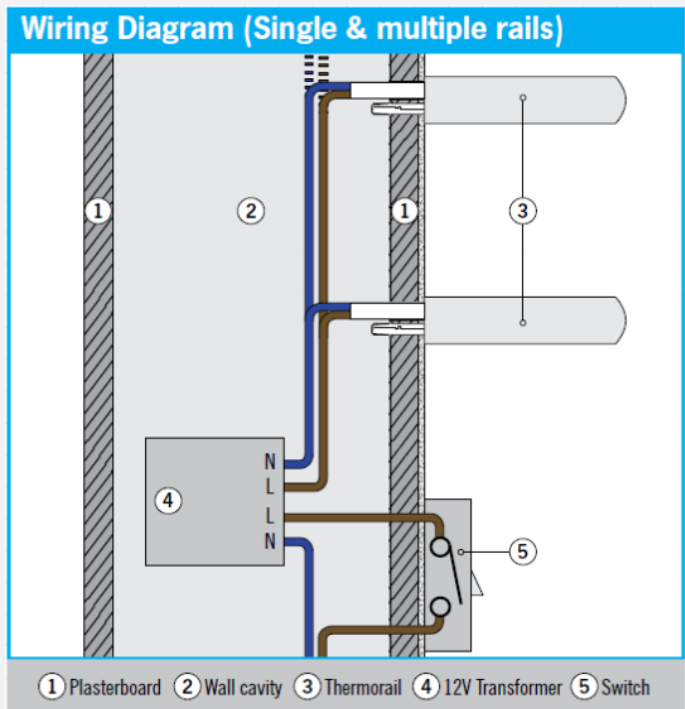
Ensure your electrical supply is switched off. Push the mains cable through the hole in the wall and connect to the transformer previously installed (refer to the wiring diagram opposite)

Step 4: Fix Thermorail to the wall

Fit the Thermorail to the mounting brackets installed on the wall. You may need assistance to hold the rail in place. Tighten the grub screws on the wall mount arms using the allen key provided.

Maintenance: Cleaning

The polished stainless steel finish of your Thermorail heated towel rail is hard wearing and easy to maintain. However, any harsh scrubbing, scratching or acid based cleaning products will damage the surface of towel rail. Cleaning with a soft clean cloth and a non-abrasive cleaning agent will give the best results.



Final Checklist

- SELECT A PREFERRED SIDE FOR YOUR WIRING
- CORRECTLY MEASURE AND DRILL PILOT HOLES, THEN INSTALL RAWL PLUGS
- READ MAINTENANCE & CLEANING SECTION, THIS IS IMPORTANT TO AVOID DAMAGING THE THERMORAIL
- CHECK ALL WALL BRACKETS & CONNECTIONS ARE SAFE AND SECURE

! IMPORTANT SAFETY PRECAUTIONS !

- ENSURE ALL ELECTRICAL WORKS ARE CARRIED OUT BY A QUALIFIED ELECTRICIAN
- THESE TOWEL RAILS MUST BE USED WITH THE SUPPLIED TRANSFORMER AND CANNOT BE CONNECTED DIRECTLY TO A 240V SUPPLY
- THIS PRODUCT SHOULD BE INSTALLED IN LINE WITH ALL APPROPRIATE BUILDING REGULATIONS

Warranty:

Thermogroup covers all its products with a satisfaction guarantee. In addition Thermogroup will supply a replacement product where a fault is shown to be caused by manufacture, materials or workmanship providing the goods have been installed correctly and according to installation instructions. This guarantee does not include removal, freight or installation costs. Thermogroup's products come with guarantees that cannot be excluded under Australian Consumer Law and you are entitled to a replacement or refund for a major failure & compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

All of the standard 12 Volt Rails have a 5 year warranty. To use the warranty, repair or service the customer must provide purchase invoice/receipt, and any other relevant details.

If the product develops a fault within the warranty period due to normal wear and tear, Thermorail at its discretion will recognise whether it's a faulty product or not. If it is impossible or not economical for the manufacturer to repair the product, the manufacturer will replace the faulty product with a new unit of the same model or if there is no stock available of the same model as the product, the manufacturer will replace the product with a new unit of a similar size. No responsibility can be taken for altered dimensions and lining up of existing holes.

The repair service offered within the warranty period only covers the faults and problem as developed from the manufacturer's errors. Any damage caused by improper use or carelessness or incorrect wiring is not covered.

Thermorail is not responsible for any monetary loss or injuries caused by improper use of this product.

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Got a question or query?
Call our AUS support line free from your land line. Open 07:30 – 16:30 Mon - Fri

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CONTACT US BY MAIL



Tell your satnav where to find us or just write us a letter to say hello!

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